

IMPROVING QUALITY METRICS IN DEVOPS THROUGH CONTINUOUS INTEGRATION PRACTICES

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Abstract

DevOps software development practice is gaining popularity through its ability to support continuous value delivery. Every software process transition, technical practices has its own challenges so as DevOps. The aim of this study is to systematically review and analyse practices adopted in continuous integration practice of software development to improve quality of software in DevOps. We have done systematic literature review of 42 papers. We conclude 28 practices which are majorly in the continuous integration practices, automation, tools, monitoring and pipeline. These practices are having evidences of improving 11 quality factors through faster release, monitoring performance, reduced risk, reduced testing time and efforts, improved security, fast feedback loop.

Keywords: DevOps, Continuous Integration, Continuous Practices, Continuous Software Engineering.

I. Introduction

In the software development process, software process models plays very vital role. The process models are implemented to manage various concerns associated with cost, time, and quality and changing requirements of client's etc. The Agile is now the leading method used today for software development. The key characteristics of agile admiration are adapting change, rapid delivery and constant user involvement is presented by (Haraty & Hu, 2018). (*Business 4.0., 2019*), Organisation on the road to Business 4.0 have found that adopting agile methodologies gives them quick wins that evidence the further transformation. Agile software development adopts Agile Manifesto presented by (Kent, 2001) and his team, agile method generally value individuals and interactions over processes and tools, deals with working software over comprehensive documentation, customer collaboration over contract negotiation, and responding to change over following a software delivery plan.

In the Harvard Business Review (Darrell, 2018), witnesses that by scaling up agile brings values and principles to business operations, support functions, leads to greater efficiency and productivity, better financial results, greater customer loyalty and employee engagement. Agile is widely embraced due to its success factors in the category of people and organisation as customer satisfaction, customer collaboration, customer commitment, decision time, corporate culture, control, personal characteristics, societal culture, and training and learning, (Misra et al., 2009). In his survey (Kurapati et al., 2012) discovered that 89% respondents agreed that agile practices increased productivity, 90% strongly agreed that customer has given rapid feedback and 83% are satisfied with the output through frequent deliveries. Agile transformation observed reduction average cycle time per story, increase in

average team throughput and improved team efficiency these results are presented in research article (Randolph, 2019).

Agile software development has broken down some of the silos between requirements analysis, testing and development. But deployment, operations and maintenance are other activities which have suffered a similar separation from the rest of the software development process. The DevOps movement is aimed at removing these silos and encouraging collaboration between development and operations. DevOps provides a pragmatic extension for the current agile activities. Agile methods can be considered as enablers to adopt DevOps thinking. The term “DevOps” was first introduced in 2009 when Patrick Debois launched the “DevOps days” event in Ghen, Belgium. The constantly changing business needs and the requirement for faster time to market with software of present day has created a paradigm shift towards a 3rd generation Software Development philosophy called DevOps. DevOps has continued to grow and in 2014 we saw the increased expansion of DevOps into enterprise environments marked by the launch of the DevOps Enterprise Summit, included in article presented by (Christopher & Sean, 2019). The DevOps phenomenon is gaining popularity through its ability to support continuous value delivery and ready accommodation of change. Agile can support DevOps by encouraging collaboration between team members, automation of build, deployment and test, measurement and metrics of cost, value and processes, knowledge sharing and tools.

DevOps combines agile methodologies with a purpose of creating seamless workflow from development to operations using continuous integration (CI), continuous deployment (CD), continuous delivery (CDE) and continuous feedback mechanisms. Continuous practices are expected to provide several benefits such as: (1) getting more and quick feedback from the software development process and customers; (2) having frequent and reliable releases, which lead to improved customer satisfaction and product quality; (3) through CD, the connection between development and operations teams is strengthened and manual tasks can be eliminated discussed in the article (Leppänen et al., 2015 and Chen, 2015)

Agile software development principles, values and practices are required for successful adoption of DevOps eventually includes ability to release software quickly, frequently and with improved quality (Lwakatare et al., 2016). Agile product management practices had positive impact on both software delivery performance and organizational performance (Nicole et al., 2018).

Automation is a cornerstone of the DevOps movement and facilitates collaboration (Perera et al., 2016). Automating Continuous Integration, Deployment and Delivery (CIDD) for adapting to DevOps culture has its own advantages to the business development process still very few companies automated partially or fully to the CIDD practice due to the lack of labours and knowledge of tools and environment is perceived in the research (Poornalinga & Rajkumar, 2016). Since 2019, companies has started implementing a programmatic DevOps approach to accelerate the development and deployment of software products Manual DevOps is time-consuming, less efficient, and error-prone. (Danave, 2019), predicted that in 2019, CI/CD automation will become central in the DevOps practice. In the report (Nicole et al., 2018) witnessed those technical practices like continuous delivery reduces the risk and cost of performing release which will be referred as the roadmap to achieving higher software delivery performance.

DevOps builds quality into the entire software delivery chain by laying emphasis on communication, collaboration, and integration among various stakeholders in the software development process, i.e. development, QA, and operations. John Willis and Damon Edward introduces CAMS model states that Culture, Automation, Measurement and Sharing are depicted as four pillars of DevOps. The researcher (Perera et al., 2017), identified that quality of the software gets improved when practice DevOps by following CAMS (Culture, Automation, Measurement, Sharing) framework. (Elliot, 2014), Suggested DevOps teams should consider the business metrics to communicate success, in this he is explaining the quality metric as improved availability, deeper requirements analysis, early

business stakeholder support and involvement, security and compliance risk reduction, and identifying issues earlier through continuous testing and integration

Every software process transition, technical practices has its own challenges so as DevOps. These challenges are identified by various researchers categorised in different capacities as technical (CI, CD, Quality Assurance, Security etc.), team, organisational and social. Researchers also suggested practices, models, framework and pipeline to overcome these challenges. Further there are some research papers guiding on DevOps Metrics to measure the DevOps success are studied for literature review and systematically presented in this article.

Due to the growing importance of continuous practices, an increasing amount of literature describing approaches, tools, practices, and challenges has been published in the literature. The aim of this study is to systematically review and analyse challenges confronted and practices adopted in continuous integration practice to improve quality of software in DevOps. The research divided in four sections: introduction, Research Method, Discussion and last section is Conclusion.

II. Research Method

Researcher used Systematic Literature Review (SLR) that is one of the most widely used research methods for Software Engineering. SLR purposes a well-defined process for identifying, evaluating, and interpreting all available evidence relevant to a particular research question (Kitchenham & Charters ,2007). The SLR research method involves three main stages: defining a review protocol, conducting a review, and reporting a review. In this research we are following the SLR guidelines reported in (Kitchenham & Charters ,2007), our review procedure consisted of: (i) research questions (ii) search strategy (iii) data extraction and synthesis. We discuss these steps in the following sections:

A. Research Questions

RQ1. What are the best practices in Continuous Integration (CI) process of DevOps?

RQ2. Which practices are considerable to improve quality of software in CI process of DevOps?

B. Data Sources

We executed search query on digital libraries, Scopus, Web of Science and Google Scholar for retrieving the relevant papers. These are the primary sources of literature for potentially relevant studies on software and software engineering. For all these libraries, we ran our search terms based on title, keywords and abstract. It is worth noting that Google Scholar was selected as data source because of consideration of company experience report, article and conference papers. We found enormous articles in Scopus, Web of Sciences, Research gate and google scholar.

C. Data Extraction and Synthesis

1. Distribution of Article according to Research Methodology

The selected research article for SLR used various research methodologies as:

1. Validation of method, process, framework through case studies.
2. Peer reviewed SLR papers from reputed Journals
3. Experience Report from their work experiences
4. Survey method to collect quantitative data
5. Framework to present the research work

The major contributed research articles were used validation, SLR and Survey as the research methodology in their research.

2. Research article contribution in Research Questions

There are 42 research article selected for study. The Table 1 shows contribution of each article as per research questions.

Table 1 : Research article showing contribution in proposed research

Code	Title	RQ1	RQ2
S1	Roche, J. (2013)	✓	✓
S2	Ståhl, D., & Bosch, J. (2014)	✓	✓
S3	Fitzgerald, B., & Stol, K. J. (2014)	✓	✓
S4	Eck, A., Uebernickel, F., & Brenner, W. (2014)	✓	
S5	Fitzgerald, B., & Stol, K. J. (2015)	✓	
S6	Rathod, N., & Surve, A. (2015)	✓	✓
S7	Gottesheim, W. (2015)	✓	✓
S8	Lai, S. T., & Leu, F. Y. (2016)	✓	✓
S9	Poornalinga, K. S., & Rajkumar, P. (2016)	✓	✓
S10	Jabbari, R., bin Ali, N., Petersen, K., & Tanveer, B. (2016)	✓	✓
S11	Perera, P., Bandara, M., & Perera, I. (2016)	✓	✓
S12	Hilton, M., Tunnell, T., Huang, K., Marinov, D., & Dig, D. (2016)	✓	✓
S13	Zhu, L., Bass, L., & Champlin-Scharff, G. (2016)	✓	✓
S14	Kumar, D., & Mishra, K. K. (2016)	✓	✓
S15	Rahman, A. A. U., & Williams, L. (2016)	✓	✓
S16	Shahin, M., Babar, M. A., & Zhu, L. (2017)	✓	✓
S17	Ståhl, D., Hallén, K., & Bosch, J. (2017)	✓	✓
S18	Elberzhager, F., Arif, T., Naab, M., Süß, I., & Koban, S. (2017)	✓	✓
S19	Perera, P., Silva, R., & Perera, I. (2017)	✓	✓
S20	Bou Ghantous, G., & Gill, A. (2017)	✓	✓
S22	Gupta, V., Kapur, P. K., & Kumar, D. (2017)	✓	✓
S23	Karvonen, T., Behutiye, W., Oivo, M., & Kuvaja, P. (2017)	✓	✓
S24	Vasanthapriyan, S. (2018)	✓	
S25	Arachchi, S. A. I. B. S., & Perera, I. (2018)	✓	✓
S26	Senapathi, M., Buchan, J., & Osman, H. (2018)	✓	✓
S27	Laukkanen, E., Paasivaara, M., Itkonen, J., & Lassenius, C. (2018)	✓	✓
S28	Poth, A., Werner, M., & Lei, X. (2018)	✓	✓
S30	Haghighatkah, A., Mäntylä, M., Oivo, M., & Kuvaja, P. (2018)	✓	✓
S31	Agarwal, A., Gupta, S., & Choudhury, T. (2018)	✓	
S32	Wikström, A. (2019)	✓	✓
S33	Kowzan, M., & Pietrzak, P. (2019)	✓	✓
S34	Tegeler, T., Gossen, F., & Steffen, B. (2019)	✓	✓
S35	Rütz, Martin. (2019)	✓	✓
S36	Leite, L., Rocha, C., Kon, F., Milojicic, D., & Meirelles, P. (2019)	✓	

S37	Luz, W. P., Pinto, G., & Bonifácio, R. (2019)	✓	✓
S38	Imtiaz, J., Sherin, S., Khan, M. U., & Iqbal, M. Z. (2019)	✓	✓
S39	Ibrahim, M. M. A., Syed-Mohamad, S. M., & Husin, M. H. (2019)	✓	✓
S40	Y. Wang, M. Pyhäjärvi and M. V. Mäntylä.(2020)	✓	✓
S41	Lima, J. A. P., & Vergilio, S. R. (2020)	✓	✓
S42	Khan, M. O., Jumani, A. K., & Farhan, W. A. (2020)	✓	✓
S43	Mishra, A., & Otaiwi, Z. (2020)	✓	✓
S44	Gokarna, M. (2020)	✓	

The researcher have analysed from table 6 that the Continuous Integration (CI) process of DevOps, mentioned DevOps practices in 42 articles and the practices to improve quality is addressed in 36 articles.

III. Discussion

The objective of this research is to identify challenges, best practices in Continuous Integration phase and study which of these practices will improve quality of the software in DevOps. Continuous integration is imperative part of DevOps and improving quality is the integral of DevOps lifecycle.

DevOps Lifecycle

DevOps lifecycle is a software development lifecycle which comprises with set of continuous software engineering activities required for software development. The term Continuous software engineering is introduced by Fitzgerald & Stol and explained 13 continuous software engineering activities(Fitzgerald & Stol, 2014).

Further, many researchers and professionals come up with the numerous continuous software engineering activities used in DevOps. For this discussion we will consider seven continuous software engineering activities as DevOps lifecycle phases(Amol, 2020).

Continuous Integration

The developer modifies source code several times, and these changes happen frequently on a weekly or a daily basis. Code integration phase, is the core of the entire DevOps lifecycle. In continuous integration, new codes that support add-on functionalities are built and integrated into the existing code.

In this phase, bugs are detected early in the source code. To generate new code that brings more functionality to the application, developers run tools for unit testing, code review, integration testing, compilation, and packaging.

The continuous integration of this new code into the existing source code helps reflect the changes that end-users would experience with the updated code.

Jenkins is popularly used as a reliable DevOps tool for procuring the updated source code and constructing the build into an executable format. These transitions occur seamlessly, and the updated code is packaged and continued to the next phase, which is either the production server or the testing server.

Table 9: List of Practices and count of research article addressed in SLR

Practices	Paper Addressed	#
Appropriate Test	[S7],[S10],[S13],[S15],[S17],[S38],[S40], [S42]	8

Tools		
Automated Monitoring	[S20],[S26],[S37],[S43]	4
Automated Builds	[S9],[S19],[S26],[S43]	4
Automated Pipeline	[S34],[S39],[S42],[S43]	4
Automated Testing	[S4],[S9],[S10],[S14],[S15],[S18],[S19],[S20],[S22],[S23],[S26],[S36],[S37],[S40],[S42],[S43]	1 6
Automated Tools	[S9],[S12],[S19],[S20],[S22],[S25],[S26],[S32],[S37],[S39],[S42],[S43]	[S35], 1 3
Branching Strategies	[S4],[S16],[S22]	3
Broken Builds	[S2],[S32]	2
Collaborative Team Culture	[S35],[S37]	2
Continuous Practices	[S3],[S7],[S8],[S10],[S19],[S22],[S26]	7
DevOps Analytics	[S39]	1
Frequent Build for Every Change	[S24],[S33]	2
Maintaining Logs	[S24]	1
Measure Key Performance Metrics	[S2],[S7],[S18],[S19],[S36],[S37],[S38],[S40],[S43]	9
Micro-services Architecture	[S13],[S36],[S43]	3
Modularization(Small Builds)	[S2],[S16]	2
Monitoring Team Member Performance	[S11]	1
Parallelizing Testing	[S32],[S36]	2
Release Engineering Practices	[S27]	1
Risk Analysis	[S15]	1
Security requirements Analysis	[S15]	1
Test Optimization	[S4]	1
Test Orchestration	[S6]	1
Test Prioritization	[S1],[S30],[S32],[S41]	4
Test-Driven Development	[S4],[S23]	2
Testing of New Functionality	[S2]	1

Use of Version Control Tools	[S24]	1
Use TaaS in Native cloud	[S28]	1

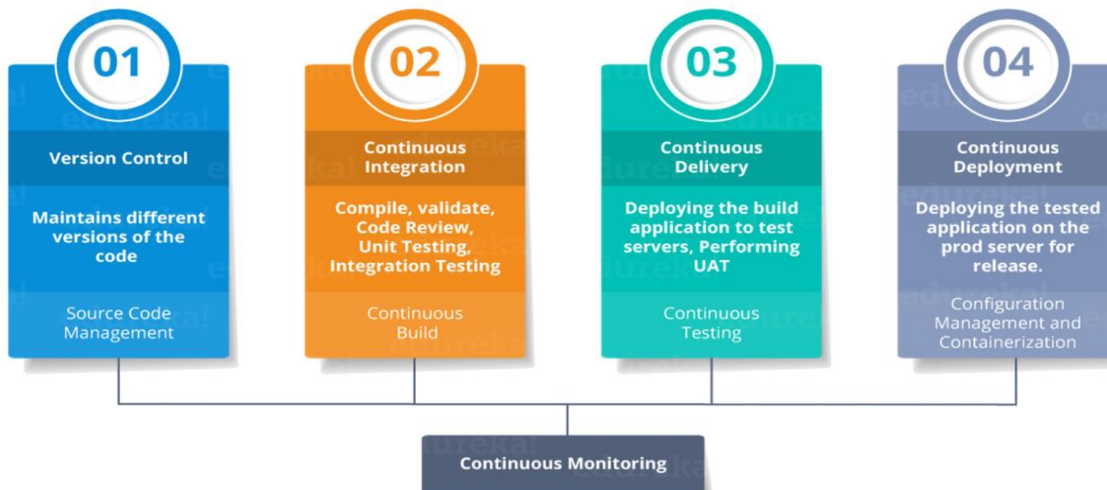


fig 2 : describes the activities covered in the continuous integration.

Continuous Integration Activities
Commit (Version Control)

A code commit stage is otherwise known as version control. A **commit** is an operation that sends the latest changes written by a developer to the repository. Every version of the code written by a developer is stored indefinitely. After a discussion and review of the changes with collaborators, developers will write the code and commit once the software requirements, feature enhancements, bug fixes, or change requests are completed. The repository where the edits & commit changes are managed is called Source Code Management (SCM tool). After the developer commits the code (code Push Request), the code changes are merged into the base code branch stored at the central repository like GitHub.

Build

The Continuous Integration process’s goal is to take the regular code commits and continuously build binary artefacts. The continuous integration process helps to find bugs more quickly by checking if the new module that is added plays well with the existing modules. This helps reduce the time to verify a new code change. The build tools help in compiling and creating executable files or packages (.exe,.dll, .jar, etc.) depending on the programming language used to write the source code. During the build, the SQL scripts are also generated and then tested along with infrastructure configuration files. In a nutshell, the build stage is where your applications are compiled. Other sub-activities that are a part of the Build process are Artefactory Storage, Build Verification, and Unit Tests.The Practices found in SLR for build and commit activity following:

- Automated Builds
- Branching Strategies
- Broken Builds
- Frequent Build for Every
- Modularization (Small Builds)

Test

Post a build process a series of automated tests validates the code veracity. This stage helps errors from reaching the production. Depending on the size of the build this check can last from seconds to hours. For large organizations where codes are committed and built from multiple teams, these checks are run in a parallel environment to save precious time and notify developers of bugs as early as possible.

These automated tests are set up by testers (or known as QA engineers) that have set up test cases and scenarios based on user stories. They perform regression analysis, stress tests to check deviations from the expected output. Activities that are involved in testing are Sanity tests, Integration tests, Stress tests. This is a much-advanced level of testing that happens. Testing is the important step towards quality software, in this SLR researcher could notice testing Practices :

- Appropriate Test Tools
- Automated Testing
- Maintaining Logs
- Parallelizing Testing
- Test Optimization
- Test Orchestration
- Test Prioritization
- Test Driven Development
- Testing of new Functionality
- Use TaaS in Native cloud

Role of Tools in Automation

DevOps is implemented through a combination of people, process and tooling. DevOps automation is the addition of technology that performs tasks with reduced human assistance to processes that facilitate feedback loops between operations and development teams so that iterative updates can be deployed faster to applications in production. These tools are used to design, build, deploy, test, monitor, manage and operate software and systems connected as one integrated pipeline. Tools are broadly classified as Commercial and Open Source tools.

In Continuous Development, process of maintaining the code is called Source Code Management (SCM), where version control tools such as Git, TFS, GitLab such others, are used (Amol, 2020). In the SCM process, Git is a preferred tool (Gokarna, 2020) that enables a distributed version control. The large projects, Git establishes reliable communication between the teams through the Commit messages.

Continuous Integration, process should be automated and for the automation of continuous integration GitHub is preferred by the practitioners (Wikström, 2019 and Hilton et al., 2016). Jenkins is an open source Continuous Integration and automation server which works on plugins-based architecture and has the capability to integrate variety of tools enabling Continuous Integration (Gokarna, 2020) Jenkins is popularly used as a reliable DevOps tool for procuring the updated source code and constructing the build into an executable format. (Amol, 2020)

Continues automated testing uses TestNG, Selenium, and JUnit are some of the DevOps tools (Amol, 2020 and Gokarna, 2020). Quality assurance engineers (QAs) can use these tools for parallel testing of several other code-bases.

Sensu, ELK Stack, NewRelic, Splunk, and Nagios are the key DevOps tools used in continuous monitoring (Amol, 2020 and Gokarna, 2020). These tools enable complete control the performance management of the system, the production server, and the application.

Vagrant, a containerization tool, develops consistency from development and testing to staging and production (Amol, 2020). The scalability of continuous deployment is handled by tools like Docker (Amol, 2020 and Gokarna, 2020). Ansible, Puppet, and Chef are some of the effective DevOps tools used for Configuration Management, where they frequently execute the quick and continuous deployment of new code (Amol, 2020 and Gokarna, 2020). Researcher suggested following practices when using Automated Tools

- Use of version Control Tools
- Automated Pipeline
- Appropriate Test Tools

CI/CD Pipeline

A series of steps that include all the stages from the outset of the CI/CD process and is responsible for creating automated and seamless software delivery is called a CI/CD pipeline workflow. With a CI/CD pipeline, a software release artefact can move and progress through the pipeline right from the code check-in stage through the test, build, deploy, and production stages. This concept is powerful because once a pipeline has been specified, parts or all of it can be automated, speeding the process and reducing errors.

Practices used CI/CD pipeline are reported by researchers are:

- Collaborative Team Culture
- Continuous Practices
- DevOps Analytics
- Micro services Architecture
- Release Engineering Practices

Continuous Monitoring

Continuous Monitoring automates and optimizes the ability to monitor and manage the performance and availability of applications and infrastructure continuously. It tells how good my systems are performing and whether it needs any correction. Following continuous monitoring practices have been presented in SLR :

- Automated Monitoring
- Measure Key performance Metrics
- Monitoring Team Members Performance
- Risk Analysis
- Security Requirement Analysis

Quality Factors

Research articles have evidences of validation for 28 practices presented in this article and these practices are effective for improving quality of software. SLR concludes that Practitioners will achieve Software quality in DevOps by improving following quality factors :

- Fast Release
- Reduced Risk
- Improved Release frequency
- Technical and Cultural Transformations
- Monitoring Performance
- Improved Security
- Faster Feedback
- Customer Satisfaction

- Increased Release Velocity
- Faster Defect Detection
- Optimizes Mean Time to Recover(MTTR)

IV. Conclusion

DevOps phenomenon is gaining popularity through its ability to support continuous value delivery and ready accommodation of change. DevOps builds quality into the entire software delivery chain by laying emphasis on communication, collaboration, and integration among various stakeholders in the software development process. CAMS model states that Culture, Automation, Measurement and Sharing are depicted as four pillars of DevOps. The aim of this study is to systematically review and analyse practices adopted in continuous integration practice of software development to improve quality of software in DevOps.

We have done systematic literature review of 42 papers. We conclude 28 practices which are majorly in the continuous practices, automation, tools, monitoring and pipeline. These practices are having evidences of improving quality through faster release, monitoring performance, reduced risk, reduced testing time and efforts, improved security, fast feedback loop.

In further research we are planning to verify with quantitative and qualitative research techniques and measure the quality factors on selected case studies projects to quantify impact of presented practices.

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40. Gupta, V., Kapur, P. K., & Kumar, D. (2017). Modeling and measuring attributes influencing DevOps implementation in an enterprise using structural equation modeling. *Information and software technology*, 92, 75-91.
41. Karvonen, T., Behutiye, W., Oivo, M., & Kuvaja, P. (2017). Systematic literature review on the impacts of agile release engineering practices. *Information and Software Technology*, 86, 87-100.
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43. Arachchi, S. A. I. B. S., & Perera, I. (2018). Continuous Integration and Continuous Delivery Pipeline Automation for Agile Software Project Management. In 2018 Moratuwa Engineering Research Conference (MERCon) (pp. 156-161). IEEE.
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52. Rütz, Martin. (2019). DEVOPS: A SYSTEMATIC LITERATURE REVIEW.Seminar Paper, IT Management Paper, 2019, Wedel, Germany

53. Leite, L., Rocha, C., Kon, F., Milojcic, D., & Meirelles, P. (2019). A Survey of DevOps Concepts and Challenges. *ACM Computing Surveys (CSUR)*, 52(6), 1-35.

54. Luz, W. P., Pinto, G., & Bonifácio, R. (2019). Adopting DevOps in the real world: A theory, a model, and a case study. *Journal of Systems and Software*, 157, 110384.

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56. Ibrahim, M. M. A., Syed-Mohamad, S. M., & Husin, M. H. (2019, February). Managing Quality Assurance Challenges of DevOps through Analytics. In *Proceedings of the 2019 8th International Conference on Software and Computer Applications* (pp. 194-198).

57. Y. Wang, M. Pyhäjärvi and M. V. Mäntylä. (2020). “Test Automation Process Improvement in a DevOps Team: Experience Report,” 2020 IEEE International Conference on Software Testing, Verification and Validation Workshops (ICSTW), Porto, Portugal, pp. 314-321, doi: 10.1109/ICSTW50294.2020.00057.

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59. Khan, M. O., Jumani, A. K., & Farhan, W. A. (2020). Fast Delivery, Continuously Build, Testing and Deployment with DevOps Pipeline Techniques on Cloud. *INDIAN JOURNAL OF SCIENCE AND TECHNOLOGY*, 13(05), 552-575.

60. Mishra, A., & Otaiwi, Z. (2020). DevOps and software quality: A systematic mapping. *Computer Science Review*, 38, 100308.

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APPENDIX I:

Table 7 : Coding of Selected Paper for SLR

Code	Title
S1	Roche, J. (2013). Adopting DevOps practices in quality assurance. <i>Communications of the ACM</i> , 56(11), 38-43.
S2	Ståhl, D., & Bosch, J. (2014). Modeling continuous integration practice differences in industry software development. <i>Journal of Systems and Software</i> , 87, 48-59.
S3	Fitzgerald, B., & Stol, K. J. (2014). Continuous software engineering and beyond: trends and challenges. In <i>Proceedings of the 1st International Workshop on Rapid Continuous Software Engineering</i> (pp. 1-9). ACM.
S4	Eck, A., Uebernickel, F., & Brenner, W. (2014). Fit for continuous integration: How organizations assimilate an agile practice.
S5	Fitzgerald, B., & Stol, K. J. (2015). Continuous software engineering: A roadmap and agenda. <i>Journal of Systems and Software</i> , 123, 176-189.

S6	Rathod, N., & Surve, A. (2015, January). Test orchestration a framework for continuous integration and continuous deployment. In 2015 international conference on pervasive computing (ICPC) (pp. 1-5). IEEE.
S7	Gottesheim, W. (2015, February). Challenges, benefits and best practices of performance focused DevOps. In Proceedings of the 4th International Workshop on Large-Scale Testing (pp. 3-3).
S8	Lai, S. T., & Leu, F. Y. (2016, July). A Version Control-based Continuous Testing Frame for Improving the IID Process Efficiency and Quality. In 2016 10th International Conference on Innovative Mobile and Internet Services in Ubiquitous Computing (IMIS) (pp. 464-469). IEEE.
S9	Poornalinga, K. S., & Rajkumar, P. (2016). Survey on Continuous Integration, Deployment and Delivery in Agile and DevOps Practices. International Journal of Computer Sciences and Engineering Vol.-4(4), PP(213-216) April 2016.
S10	Jabbari, R., bin Ali, N., Petersen, K., & Tanveer, B. (2016, May). What is devops?: A systematic mapping study on definitions and practices. In Proceedings of the Scientific Workshop Proceedings of XP2016 (p. 12). ACM.
S11	Perera, P., Bandara, M., & Perera, I. (2016, September). Evaluating the impact of DevOps practice in Sri Lankan software development organizations. In 2016 Sixteenth International Conference on Advances in ICT for Emerging Regions (ICTer) (pp. 281-287). IEEE.
S12	Hilton, M., Tunnell, T., Huang, K., Marinov, D., & Dig, D. (2016, September). Usage, costs, and benefits of continuous integration in open-source projects. In 2016 31st IEEE/ACM International Conference on Automated Software Engineering (ASE) (pp. 426-437). IEEE.
S13	Zhu, L., Bass, L., & Champlin-Scharff, G. (2016). DevOps and its practices. IEEE Software, 33(3), 32-34.
S14	Kumar, D., & Mishra, K. K. (2016). The impacts of test automation on software's cost, quality and time to market. Procedia Computer Science, 79, 8-15.
S15	Rahman, A. A. U., & Williams, L. (2016, May). Software security in devops: Synthesizing practitioners' perceptions and practices. In 2016 IEEE/ACM International Workshop on Continuous Software Evolution and Delivery (CSED) (pp. 70-76). IEEE.
S16	Shahin, M., Babar, M. A., & Zhu, L. (2017). Continuous integration, delivery and deployment: a systematic review on approaches, tools, challenges and practices. IEEE Access, 5, 3909-3943.
S17	Ståhl, D., Hallén, K., & Bosch, J. (2017). Achieving traceability in large scale continuous integration and delivery deployment, usage and validation of the eiffel framework. Springer, Empirical Software Engineering, 22(3), 967-995.
S18	Elberzhager, F., Arif, T., Naab, M., Süß, I., & Koban, S. (2017, January). From agile development to devops: going towards faster releases at high quality—experiences from an industrial context. In International Conference on Software Quality (pp. 33-44). Springer, Cham.
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S20	Bou Ghantous, G., & Gill, A. (2017). DevOps: Concepts, practices, tools, benefits and challenges. PACIS2017.
S22	Gupta, V., Kapur, P. K., & Kumar, D. (2017). Modeling and measuring attributes

	influencing DevOps implementation in an enterprise using structural equation modeling. <i>Information and software technology</i> , 92, 75-91.
S23	Karvonen, T., Behutiye, W., Oivo, M., & Kuvaja, P. (2017). Systematic literature review on the impacts of agile release engineering practices. <i>Information and Software Technology</i> , 86, 87-100.
S24	Vasanthapriyan, S. (2018). Achieving continuous integration excellence in Agile software development, <i>Proceedings of 8th International Symposium-2018, SEUSL</i>
S25	Arachchi, S. A. I. B. S., & Perera, I. (2018). Continuous Integration and Continuous Delivery Pipeline Automation for Agile Software Project Management. In <i>2018 Moratuwa Engineering Research Conference (MERCon)</i> (pp. 156-161). IEEE.
S26	Senapathi, M., Buchan, J., & Osman, H. (2018, June). DevOps capabilities, practices, and challenges: Insights from a case study. In <i>Proceedings of the 22nd International Conference on Evaluation and Assessment in Software Engineering 2018</i> (pp. 57-67). ACM.
S27	Laukkanen, E., Paasivaara, M., Itkonen, J., & Lassenius, C. (2018). Comparison of release engineering practices in a large mature company and a startup. <i>Empirical Software Engineering</i> , 23(6), 3535-3577
S28	Poth, A., Werner, M., & Lei, X. (2018, September). How to Deliver Faster with CI/CD Integrated Testing Services?. In <i>European Conference on Software Process Improvement</i> (pp. 401-409). Springer, Cham.
S30	Haghighatkah, A., Mäntylä, M., Oivo, M., & Kuvaja, P. (2018). Test prioritization in continuous integration environments. <i>Journal of Systems and Software</i> , 146, 80-98.
S31	Agarwal, A., Gupta, S., & Choudhury, T. (2018, June). Continuous and Integrated Software Development using DevOps. In <i>2018 International Conference on Advances in Computing and Communication Engineering (ICACCE)</i> (pp. 290-293). IEEE.
S32	Wikström, A. (2019). Benefits and challenges of Continuous Integration and Delivery-A Case Study. <i>Computer Science</i> , 33, 1.
S33	Kowzan, M., & Pietrzak, P. (2019). Continuous integration in validation of modern, complex, embedded systems. In <i>Proceedings of the International Conference on Software and System Processes</i> (pp. 160-164). IEEE Press.
S34	Tegeler, T., Gossen, F., & Steffen, B. (2019, January). A Model-driven Approach to Continuous Practices for Modern Cloud-based Web Applications. In <i>2019 9th International Conference on Cloud Computing, Data Science & Engineering (Confluence)</i> (pp. 1-6). IEEE.
S35	Rütz, Martin. (2019). DEVOPS: A SYSTEMATIC LITERATURE REVIEW. Seminar Paper, IT Management Paper, 2019, Wedel, Germany
S36	Leite, L., Rocha, C., Kon, F., Milojevic, D., & Meirelles, P. (2019). A Survey of DevOps Concepts and Challenges. <i>ACM Computing Surveys (CSUR)</i> , 52(6), 1-35.
S37	Luz, W. P., Pinto, G., & Bonifácio, R. (2019). Adopting DevOps in the real world: A theory, a model, and a case study. <i>Journal of Systems and Software</i> , 157, 110384.
S38	Imtiaz, J., Sherin, S., Khan, M. U., & Iqbal, M. Z. (2019). A systematic literature review of test breakage prevention and repair techniques. <i>Information and Software Technology</i> , 113, 1-19.
S39	Ibrahim, M. M. A., Syed-Mohamad, S. M., & Husin, M. H. (2019, February). Managing Quality Assurance Challenges of DevOps through Analytics. In <i>Proceedings of the 2019 8th International Conference on Software and Computer Applications</i> (pp. 194-198).
S40	Y. Wang, M. Pyhäjärvi and M. V. Mäntylä, "Test Automation Process Improvement in

	a DevOps Team: Experience Report,” 2020 IEEE International Conference on Software Testing, Verification and Validation Workshops (ICSTW), Porto, Portugal, 2020, pp. 314-321, doi: 10.1109/ICSTW50294.2020.00057.
S41	Lima, J. A. P., & Vergilio, S. R. (2020). Test Case Prioritization in Continuous Integration environments: A systematic mapping study. <i>Information and Software Technology</i> , 121, 106268.
S42	Khan, M. O., Jumani, A. K., & Farhan, W. A. (2020). Fast Delivery, Continuously Build, Testing and Deployment with DevOps Pipeline Techniques on Cloud. <i>INDIAN JOURNAL OF SCIENCE AND TECHNOLOGY</i> , 13(05), 552-575.
S43	Mishra, A., & Otaiwi, Z. (2020). DevOps and software quality: A systematic mapping. <i>Computer Science Review</i> , 38, 100308.
S44	Gokarna, M. (2020). DevOps phases across Software Development Lifecycle. IBM India Pvt Ltd.